

Baggage Claim Form

We are sorry your luggage was not available after your flight. Everything possible is being done to locate and return your property.

Please complete this form in BLOCK letters and return it to us as soon as possible.

Please include the following documents:

- Passenger ticket receipt(s) for each person involved in this loss.
- Claim check(s) or copy of delayed baggage report for the missing property.
- Purchase receipt(s) or proof of ownership for articles over \$100.
- Copy of driver license or other government issued photo ID.

Part A - Passenger Information	
Name (Mr / Mrs / Ms / Miss)	Phone No.
Address	
E-Mail Address	Passport No.
Occupation	Employed by

Part B - Flight Information				
Airline	Flight No.	Date	From (Airport)	To (Airport)
<i>United Airlines</i>	<i>UA8849</i>	<i>Thu., May 3, 2014</i>	<i>Amsterdam, NL</i>	<i>Miami, FL, USA</i>
Passenger Ticket No. <i>006 748 928 886</i>				

Part C - Baggage Information		
Total Bags Checked-in	pieces:	kilos:
Total Bags Lost	pieces:	kilos:
Baggage last seen at _____ (airport) on _____ (date).		

Part D - Baggage Description				
Color	Material	Brand Name	Date of Purchase	Price
<i>Blue</i>	<i>Leather</i>	<i>Samsonite</i>	<i>17-Feb-14</i>	<i>US\$150</i>
Other distinctive markings				

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Part E - Baggage Content List

Quantity	Article / Item	Gender	Brand, Colour, Material, Size and Other Description	Date of Purchase	Price
1	Sweater	Female	New Yorker, brown, wool, size M	Jan-28-14	US\$130
Total Claim US\$					

Please give an itemised description of the contents of the baggage.

Part G - Passenger's Declaration

I hereby declare that the information given in this form and in the enclosed documents is true and complete. I also acknowledge that the information will be used for baggage tracing, baggage delivery, baggage repair and claim handling. Such data may be transmitted to other United Airlines offices, government agencies, other carriers or the providers of ancillary services, in whatever country they may be located, for similar purposes.

Claimant's Signature

Date

Glossary

ancillary service [æ'n'sɪləri 'sɜ:vɪs] ondersteunende dienst

acknowledge [ək'nɒlɪdʒ] *hier*: zich bewust zijn van

article ['ɑ:tɪkl] voorwerp

(is) being ['bi:ɪŋ] wordt (op dit moment)

block letter [blɒk 'letə] blokletter

brand name [brænd neɪm] merknaam

carrier ['kæriə] vervoerder

chart [tʃɑ:t] tabel

claim [kleɪm] klacht, vordering

claim check [kleɪm tʃek] claimformulier

claimant ['kleɪmənt] claimer, vorderaar

content ['kɒntent] inhoud

data [deɪtə] gegevens

date of purchase [deɪt ɒv 'pɜ:tʃəs] aankoopdatum

declaration [dek'lɛ'reɪʃən] verklaring

declare [dɪ'kleə] verklaren

delivery [dɪ'lɪvrɪ] (het) afleveren

(is being) done [(ɪz 'bi:ɪŋ) dʌn] (wordt) gedaan

driver license ['draɪvə 'laɪsəns] rijbewijs

(be) employed (by s.o.) [ɪm'plɔɪd]

(bij iemand) in dienst zijn

(in the) enclosed documents [ɪn'kləʊzɪd 'dɒkjəmənts]

(in de) bijgesloten documenten

given ['gɪvən] gegeven

government agency [gʌvənmənt 'eɪdʒənsɪ] overheidsinstantie

handle (a claim) ['hændl] (een schadeclaim) afhandelen

hereby ['hɪəbaɪ] hierbij

ID (= identification card) [aɪ'di:] ([aɪ,dentɪfɪ'keɪʃən kɑ:d])

legitimatiebewijs

(be) involved in [ɪn'vɒlvɪd] betrokken (zijn) bij

issued [ɪ'ʃu:d] afgegeven

item ['aɪtəm] voorwerp

itemised ['aɪtəmaɪzɪd] gespecificeerd

last seen [lɑ:st si:n] voor het laatst gezien

locate [lə'keɪt] lokaliseren, de plaats achterhalen

(be) located [lə'keɪtəd] gevestigd (zijn)

loss [lɒs] verlies

may be [meɪ bi:] mogen worden

No. (= number) ['nʌmbə] nummer

not available [ə'veɪləbəl] niet beschikbaar

occupation [ˌɒkjə'peɪʃən] beroep

ownership ['əʊnəʃɪp] eigendom(srecht)

passenger ['pæsəndʒə] passagier

piece [pi:s] stuk

proof [pru:f] bewijs

property ['prɒpəti] eigendom

provider [prə'vaɪdə] aanbieder

purchase ['pɜ:tʃəs] aankoop

purpose ['pɜ:pəs] doel

quantity ['kwɒntəti] hoeveelheid, aantal

receipt [ri'si:t] reçu, betalingsbewijs

repair [rɪ'peə] reparatie

return [rɪ'tɜ:n] terugbrengen; terugsturen

seen [si:n] gezien

signature ['sɪgnətʃə] handtekening

such [sʌtʃ] *hier*: deze

total ['təʊtəl] totaal

total claim ['təʊtəl kleɪm] totale claim

trace [treɪs] opsporen, achterhalen

transmit [trænz'mɪt] doorgeven

used [ju:zd] gebruikt

whatever [wɒt'evə] welk(e) ... ook

will be (used) [wɪl bi:] zal (gebruikt) worden